

RETURNS FORM



We hope that you are completely satisfied with your order from Supadance. However, if you find your order is unsuitable we will be happy to exchange the goods or refund your money. Simply return the goods using the label on the front of this invoice, making sure that you affix the correct postage. *If you are returning goods from outside the E.U. you must complete customs form CN22 (CN23 if value over 250 GBP). If you do not you will be responsible for any import duty we have to pay.*

IMPORTANT: Shoes can only be exchanged or a refund given if they are returned unsoiled and in their original condition. Therefore please use a clean surface, i.e. carpet or paper (not newspaper) when trying on your shoes.

ITEMS RETURNED

Style	Fitting	Colour/Material	Heel	Size	Quantity	Price
TOTAL						

Reason Code: (Tick as necessary)

- | | | | |
|---|--|--|--|
| 1 <input type="checkbox"/> Too Large | 4 <input type="checkbox"/> Faulty Manufacture | 7 <input type="checkbox"/> Wrong Item Ordered | 10 <input type="checkbox"/> Quality not as expected (Please comment) |
| 2 <input type="checkbox"/> Too Small | 5 <input type="checkbox"/> Damaged on arrival | 8 <input type="checkbox"/> Arrived too late | 11 <input type="checkbox"/> Not as in catalogue (Please comment) |
| 3 <input type="checkbox"/> Does Not Fit | 6 <input type="checkbox"/> Wrong item Received | 9 <input type="checkbox"/> Duplicated Delivery | 12 <input type="checkbox"/> Other reason (Please comment) |

Comments: _____

ACTION REQUIRED Please Indicate: Replacement of above items Refund Exchange (List items required below)

Style	Fitting	Colour/Material	Heel	Size	Quantity	Price

If the items cost less than the returned items, we will refund the difference. If the items cost more please indicate method of payment:

Credit Card Card No: _____ Expires _____

Signature _____ Security Code* _____ Issue No; (Maestro only) _____

Cheque *Security Code – Last 3 numbers on the back of card. For American Express cards it is the 4 numbers printed on the front of card.

We strongly recommend you obtain a proof of posting from the Post Office as we cannot be held responsible for items that go missing in the post. We will only refund postage costs when the item returned is faulty.

City-Limits Shop
 607-613 Penistone Rd
 Sheffield S6 2GA
 Email: sales@supadancesheffield.co.uk
 Tel: +44 114 285 5411, Fax: +44 114 285 5422



For exchanges, please enclose your payment for return postage (cash/cheque only) in the amount £4.00 (1 pair) or £ 6.00 (2 pairs)